Site Visit Savvy 2020

The webinar will begin shortly...
# ASK MBSAQIP Agenda

<table>
<thead>
<tr>
<th>Time (CST)</th>
<th>Agenda Item</th>
<th>Panelist</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:00 Noon</td>
<td>Welcome &amp; Introductions</td>
<td>Paul Jeffers</td>
</tr>
<tr>
<td>12:05 – 12:50 PM</td>
<td>Site Visit Savvy</td>
<td>Paul Jeffers</td>
</tr>
<tr>
<td>12:50– 1:00 PM</td>
<td>Q &amp; A</td>
<td>Panelist</td>
</tr>
</tbody>
</table>
Questions
Questions submitted prior to the deadline will be answered first. Questions will be displayed on screen, panelists will answer the question aloud.

Control Panel
Audio Pane – Use the Audio pane to switch between Telephone and Mic & Speakers. The bottom of the audio pane indicates who is presenting. You are muted by default.

Questions Pane – If you wish to ask a question, click on the question pane on your control panel and type in your question. We will address these questions at the end of the call.
Why is my question not listed?

1. We’re not answering write-in questions today!

2. Questions submitted will be answered offline via email.

3. We will answer questions related to site visits at the end of the call, time permitting.

4. If you do not receive an answer to your question, please email us at mbsaqip@facs.org or submit the question to our next call!
Welcome & Purpose
Accreditation Process Overview

Initial Centers

| Apply | Access The Quality Portal | Pay Fees | Execute Contracts | Submit PRQ | Site Visit |

Must be completed before the PRQ is released

https://www.facs.org/quality-programs/mbsaqip/apply
Site Visit

- Site Reviewer Assigned
- Site Visit Date Confirmed
- Prepare for Site Visit
- Site Visit
- Accreditation Report

- 2-3 Weeks
- 60 Day Window
- 8-12 Weeks
Available/Blackout Dates

MBSAQIP Quality Portal

Site Visits are scheduled every 3 years to assess compliance with standard and as needed for focus visits. Our records indicate you have an upcoming site visit. Please complete the following information on your site's availability.

Visit Type: Renewal

Program Selection:
- Ambulatory Surgery Center
- Adolescent Center
- Comprehensive Center with Adolescent
- Comprehensive Center
- Data Collection Center (not accredited)
- Low Acuity Center
- Comprehensive Center with Obesity Medicine Qualifications
- Comprehensive Center with Adolescent and Obesity Medicine Qualifications

Please provide any additional comment regarding the site visit. MBQA staff may contact you directly to assist you with your requests.
Available/Blackout Dates

MBSAQIP Quality Portal

*Please provide any additional comment regarding the site visit. AV staff may contact you directly to assist you with your requests.*
MBSAQIP Site Visit Resources

https://www.facs.org/quality-programs/mbsaqip/resources

- MBSAQIP Site Visit Agenda v10.1.19
- *NEW* MBSAQIP Site Visit Agenda Template
- MBSAQIP Site Visit Complication List 2019
- 2019 MBSAQIP Standards
  - Read them!
✓ Your guide for MBSAQIP Site Visits
✓ Chart Review Prep
✓ Full schedule for the day
✓ Require personnel
✓ Checklists of required documentation

✓ The SVA does **NOT** replace the Standards Manual
New Resource!!

OPTIONAL customizable Word document template

Personalize the SVA for your center and your site visit

1 page, easy distribution to staff and relevant team members
**MBSAQIP Site Visit Resources**

**Site Visit Complication List**

<table>
<thead>
<tr>
<th>#</th>
<th>Complication Type*</th>
<th>Gender*</th>
<th>Age*</th>
<th>BMI*</th>
<th>Pre-Op Risk Factors*</th>
<th>Surgeon*</th>
<th>Principal Operative Procedure*</th>
<th>P.O.P Month*</th>
<th>P.O.P Year*</th>
<th>Complication Details</th>
<th>Complication Month</th>
<th>Complication Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Mortality ≤30 Days</td>
<td>Female</td>
<td>71-80</td>
<td>71-80</td>
<td>02 Dependent LVAD</td>
<td>Dr. Potter</td>
<td>RNY Gastric Bypass</td>
<td>(02) February</td>
<td>2018</td>
<td>PE on POD 15, patient found down at home.</td>
<td>(02) February</td>
<td>2018</td>
</tr>
<tr>
<td>2</td>
<td>Readmission</td>
<td>Male</td>
<td>41-50</td>
<td>41-45</td>
<td>Dr. Potter</td>
<td>Dr. Potter</td>
<td>Sleeve Gastrectomy</td>
<td>(10) October</td>
<td>2018</td>
<td>N/V</td>
<td>(11) November</td>
<td>2018</td>
</tr>
<tr>
<td>3</td>
<td>LOS &gt; 7 Days</td>
<td>Non-Binary</td>
<td>&lt;18</td>
<td>51-59</td>
<td>Dr. Potter</td>
<td>Dr. Potter</td>
<td>Band to Sleeve Conversion</td>
<td>(07) July</td>
<td>2019</td>
<td>Unable to progress diet, persistent nausea</td>
<td>(08) August</td>
<td>2019</td>
</tr>
<tr>
<td>4</td>
<td>Reoperation</td>
<td>Female</td>
<td>61-65</td>
<td>61-65</td>
<td>02 Dependent Limited Ambulation</td>
<td>Dr. Potter</td>
<td>Pouch revision and HI repair</td>
<td>(05) May</td>
<td>2019</td>
<td>Staple line leak</td>
<td>(05) May</td>
<td>2019</td>
</tr>
<tr>
<td>5</td>
<td>Random Sample</td>
<td>Male</td>
<td>&gt;85</td>
<td>&gt;41-45</td>
<td>Dr. Potter</td>
<td>Dr. Potter</td>
<td>Sleeve Gastrectomy</td>
<td>(02) February</td>
<td>2018</td>
<td>Random Sample</td>
<td>(02) May</td>
<td>2018</td>
</tr>
</tbody>
</table>

- HIPAA-compliant list of complications for Chart Review
- Must be completed and sent to the Site Reviewer in advance
- Site Reviewer will provide guidance on which cases to prep
- Discuss paper vs. electronic chart review

**Updates**

- Unlocked, no more password
- Reduced size, simplified
...no, seriously...

Read Them
Site Visit Preparation

Communication

- With your assigned Site Reviewer
  - Chart Preparation (Further detail later)
  - Meeting time and place
  - Dietary Restrictions/Allergies
  - Adjustments to the site visit agenda – be flexible!
  - Site Reviewer is responsible for travel/lodging

- With your team
  - What to expect on the site visit
    - Be prepared to speak to the Site Reviewer, answer questions
  - Call/Alert system for the facility tour
  - Stress importance of attending the lunch:
    - Integrated health team
    - Participating surgeons
  - Stress importance of attending the exit interview:
    - This is YOUR time to impact change

- With MBSAQIP
  - Call or email us any time!
Site Visit Preparation

Facilities

- Clear Your Schedule
  - MBS Director, MBS Coordinator, MBSCR

- Establish a base of operations (Conference Room/Meeting Room)
  - Quiet and collaborative space, preferably that locks
  - With Wi-Fi/Internet Access
  - Have IT on standby
  - Easy Access to EMR and MBSAQIP Registry
  - Book the room for the whole day!

- Refreshments
  - It’s a long day – supply the energy

- Mock Walk-Through
  - Facility Tour
  - Give leadership and team members a reminder!
  - Is one of your surgeons a Site Reviewer?
Data reporting timeframe:

- Use the Application Data Template
- There may be overlap
- That’s Ok!
Site Visit Preparation
Chart Review

- Follow the SVA instructions
- Complete the Complication List
- Send it to the Site Reviewer
- Discuss Paper vs. Electronic review
- Prep the requested charts!
- Organize by complication type
  1. Mortalities (1 year)
  2. Reoperations (30 days)
  3. LOS > 7 days
  4. Transfers
  5. Readmissions (30 days)
  6. IRB Cases
  7. 10 Sample Cases

Organization
Site Visit Preparation

Chart Review

- Tab your Charts!
  - In Chronological Order
  - By Document Type

1. Primary Care H&P
2. Surgeon H&P
3. Initial Surgery Consult
4. Operative Notes
5. Discharge Summary
6. 30-Day Post-Operative Follow-Up Notes
7. Mortality Documents
8. Additional progress notes
9. Any additional documentation requested by the Site Reviewer

- Electronic (EMR) Chart Review
  - Practice navigation!
Site Visit Preparation
Pathway and Protocol Review

- The Infamous Binders!
  - It. Works.
  - Electronic review must be approved by the Site Reviewer
- Separate by Standards
  - Organize documentation numerically, following the Standards

```
Pathway & Protocol Review (All Standards)

During the Pathway & Protocol Review, the Site Reviewer will evaluate compliance documentation for all Standards applicable to your center’s designation level. Please ensure the following documentation is available to the Site Reviewer: Paper or electronic copies are acceptable. Please prepare these documents in binders or electronic folders organized by Standards.

* The MBS Committee meeting minutes will confirm compliance with a number of different Standards. They only need to be included with the documentation for Standard 2.4. Committee meeting minutes must include attendance records.

- Standard 1
  - Letter of institutional commitment (1.1)
- Standard 2
  - MBS Committee meeting minutes (2.4)*
  - MBS Director privileges/credentials (2.5)
  - MBS Director job description/contract (2.5)
  - MBS Coordinator job description/contract (2.6)
  - MBS Coordinator health care license or registration (2.6)
  - MBS Coordinator job description/contract (2.7)
  - Obesity Medicine Director privileges/credentials (2.8)
  - Obesity Medicine Director job description/contract (2.8)
- Standard 3
  - Health care facility accreditation certificate (3.1)
  - Written/electronic system of defining equipment weight limits (3.2)
  - Equipment rental/lease agreements (3.2)
  - Care pathway for patients who exceed equipment weight limits (3.2)
- Standard 4
  - MBS credentialing guidelines (4.1)
  - Privileges for all active M/B surgeons and proceduralists (4.1)
  - Surgeon Verification: quality meeting attendance (4.2)
  - Surgeon Verification: lifetime and annual volume case logs (4.2)

MBS Coordinator
MBSQIP

MBSQAQIP
METABOLIC AND BARIATRIC SURGERY ACCREDITATION AND QUALITY IMPROVEMENT PROGRAM
```
# Site Visit Day

## Welcome

<table>
<thead>
<tr>
<th>Time</th>
<th>Agenda Item</th>
<th>Required* and Optional Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>*Designates required participants</td>
<td></td>
</tr>
</tbody>
</table>
| 7:45 AM (15 min.) | Welcome  
Center representatives welcome the Site Reviewer at a designated meeting location, with brief introductions to begin the site visit.  
The MBS Director or a member of the facility administration is welcome to provide a brief overview of the bariatric program and/or the facility, but please keep such presentations under 10 minutes in total duration. | MBS Director*  
MBS Coordinator*  
MBSCR  
Administrative Leadership |

All MBSAQIP designation levels are covered by the Site Visit Agenda. You may see Standards and required documentation that does not apply to your center’s designation level.

Please refer to the Designation Requirements Overview in the [MBSAQIP Standards](#) for a full list of applicable Standards for each designation level.
# Site Visit Day

## Chart Review

<table>
<thead>
<tr>
<th>Time</th>
<th>Chart Review (Standards 2.1 – 2.3, 2.7, 4.15, 5.1, 5.2, 5.5, 6.1 – 6.3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Location</td>
<td>□ Please provide a comfortable meeting room to conduct the chart review</td>
</tr>
<tr>
<td></td>
<td>□ The room should include internet access and a computer for review of</td>
</tr>
<tr>
<td></td>
<td>the MBSAQIP Registry and the center’s Electronic Medical Records</td>
</tr>
<tr>
<td></td>
<td>□ Please assign a staff member proficient and knowledgeable in your EMR</td>
</tr>
<tr>
<td></td>
<td>to assist with the Chart Review, as needed</td>
</tr>
</tbody>
</table>

### Recommended Order of Tasks:

1. Review the Semiannual Reports (SAR)
2. Review administrative data file/operative logs (annual case volume)
3. Review patient and procedure selection criteria
4. Review Patient Education and Patient Care Pathways
5. Review IRB for any investigational procedures
6. Review complication charts: For each chart, the Site Reviewer will review the patient’s preoperative course and overall health, the patient’s clinical course and progression of care, use of standardized order sets, the patient’s postoperative course, adequacy of clinical documentation, and highlight any overall impressions regarding strengths and opportunities for improvement.
7. Chart Audit: The Site Reviewer will write a case summary for 10 of the complication charts reviewed. Sample cases will also be used if there are fewer than 10 complication charts.
8. Review Sample Cases (as many charts as time permits)
9. MBSAQIP Registry Review: The MBSCR and the Site Reviewer will review Registry access, the data collection process, and long-term follow-up.

<table>
<thead>
<tr>
<th>MBS Director*</th>
</tr>
</thead>
<tbody>
<tr>
<td>MBS Coordinator*</td>
</tr>
<tr>
<td>MBSCR*</td>
</tr>
<tr>
<td>Staff Member proficient in EMR</td>
</tr>
</tbody>
</table>
Site Visit Day
Chart Review

- Review the Semiannual Reports (SAR)
- Review administrative data file/operative logs (annual case volume)
- Review patient and procedure selection criteria
- Review Patient Education and Patient Care Pathways
- Review IRB for any investigational procedures

- Review complication charts
- Chart Audit
- Review Sample Cases (as many charts as time permits)

- MBSAQIP Registry Review
**Site Visit Day**

**Lunch**

<table>
<thead>
<tr>
<th>11:00 AM (1 hr.)</th>
<th>Lunch (Standard 7.2)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>This is a lunch meeting with your extended bariatric team and the Site Reviewer. The lunch hour will be led by the Site Reviewer to:</td>
</tr>
<tr>
<td></td>
<td>□ Address questions or areas for clarification from the chart review</td>
</tr>
<tr>
<td></td>
<td>□ Address questions or areas for clarification from the center’s Pre-Review Questionnaire (PRQ)</td>
</tr>
<tr>
<td></td>
<td>□ Discuss the center’s Quality Improvement (QI) initiatives and methodology for execution</td>
</tr>
<tr>
<td></td>
<td>□ Address questions or concerns from the center and team members</td>
</tr>
</tbody>
</table>

*MBS Director*

*MBS Coordinator*

*MBSCR*

*Surgeons Seeking Verification*

*MB Surgeons*

*Pediatric Medical Advisor* (if applicable)

*Obesity Medicine Director* (if applicable)

*Integrated Health Team Providers*

*All surgeons seeking MBSAQIP Surgeon Verification are required participants for the lunch hour. If a surgeon seeking verification cannot attend this part of the site visit, please contact MBSAQIP.*
Site Visit Day

Lunch

☑ Attend, attend, attend, attend.
  ☐ This is YOUR time
  ☐ Get those integrated health folks involved! This is THEIR time too.
  ☐ Surgeons need to be there
  ☐ Surgeons seeking verification must be present – free food!
  ☐ Prepare any questions for the Site Reviewer

☑ Have your QI Initiative Ready
  ☐ Be ready to discuss!
  ☐ Ask your QI/P department about how to present QI initiatives
  ☐ Be prepared to have everyone attending speak and share how they serve the bariatric community and your program

☑ Work, but relax too!
  ☐ Take a breath
  ☐ Have a bite
  ☐ Share your work
## Site Visit Day

### Facility Tour

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:00 PM</td>
<td><strong>Facility Tour</strong> (Standards 3.2, 3.3, 4.4 – 4.12)</td>
<td>MBS Director*</td>
</tr>
<tr>
<td></td>
<td>The Site Reviewer will tour the center to verify facilities-based compliance measures and ensure that the appropriate infrastructure exists to provide safe care to patients with obesity. The MBS Director and MBS Coordinator will lead the tour. Departmental staff must be available to meet the Site Reviewer, answer questions, and review specific compliance measures.</td>
<td>MBS Coordinator*</td>
</tr>
<tr>
<td></td>
<td><strong>Inspection: Facilities, Equipment, Furniture, Care Pathways, and Staffing</strong></td>
<td>MBSCR MB Surgeons Pediatric Medical Advisor (if applicable) Obesity Medicine Director (if applicable)</td>
</tr>
<tr>
<td></td>
<td>- Dedicated Bariatric Unit / Patient Rooms</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Pre-Op Care Area, PACU, Operating Room</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Emergency Department</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Critical Care Unit (CCU) / Intensive Care Unit (ICU)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Endoscopy Department</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Diagnostic and Interventional Radiology Department</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Additional areas where metabolic and bariatric patients are managed</td>
<td></td>
</tr>
</tbody>
</table>
Site Visit Day
Facility Tour

- You know your facilities the best! Tour schedule is flexible!

- Bariatric Unit / Patient Rooms
- Pre-Op
- OR
- PACU
- Emergency Department
- Critical Care Unite (CCU) / Intensive Care Unit
- Endoscopy
- Interventional Rad
- Additional areas where patients are treated
Site Visit Day
Facility Tour

- In **ALL** Areas of the Facility:
  - **SAFE FACILITIES**
  - Appropriate seating
  - Appropriate toilets
  - Appropriate equipment
  - Labeling/documentation for weight limits
  - Departmental providers/nurses
  - Bariatric care pathways

- Call/page ahead when as you’re walking to the next area
Site Visit Day
Facility Tour

☑ Keep the tour group small!

✓ Site Reviewer
✓ MBS Director
✓ MBS Coordinator
✓ One other person, maybe.......
# Site Visit Day
## One-on-One Interviews

| 1:30 PM (30-60 min.) | One-on-One Interviews (Standards 1.1, 2.5 – 2.8, 4.13) | MBS Director*  
MBS Coordinator*  
MBSCR*  
Pediatric Medical Advisor* (if applicable)  
Obesity Medicine Director* (if applicable) |
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The Site Reviewer will conduct one-on-one interviews, approximately 10 minutes each, to discuss:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>☐ The individual’s role and integration within the bariatric program</td>
<td></td>
</tr>
<tr>
<td></td>
<td>☐ Resource allocation and program needs</td>
<td></td>
</tr>
<tr>
<td></td>
<td>☐ The center’s strengths and opportunities for improvement</td>
<td></td>
</tr>
<tr>
<td></td>
<td>☐ Questions or concerns from the individual team members</td>
<td></td>
</tr>
</tbody>
</table>
Site Visit Day

One-on-One Interviews

- **Ok, this is really YOUR time.**
  - 10 minutes
  - Quiet, private space
  - What do you think your center needs?
  - What do you need?
  - Strengths
  - Opportunities for improvement

- **Can other people attend?**
  - No. One at a time.
    - MBS Director
    - MBS Coordinator
    - MBSCR
    - PMA (if applicable)
    - OMD (if applicable)

Other team members can request a One-on-One with the Site Reviewer! Ask in advance.
<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>2:00 PM</td>
<td><strong>Pathway &amp; Protocol Review (All Standards)</strong></td>
</tr>
<tr>
<td></td>
<td>During the Pathway &amp; Protocol Review, the Site Reviewer will evaluate</td>
</tr>
<tr>
<td></td>
<td>compliance documentation for all Standards applicable to your center’s</td>
</tr>
<tr>
<td></td>
<td>designation level. Please make the following documentation available to</td>
</tr>
<tr>
<td></td>
<td>the Site Reviewer. Paper or electronic copies are acceptable. Please</td>
</tr>
<tr>
<td></td>
<td>prepare these documents in binders or electronic folders organized by</td>
</tr>
<tr>
<td></td>
<td>Standard.</td>
</tr>
<tr>
<td></td>
<td>*The MBS Committee meeting minutes will confirm compliance with a number</td>
</tr>
<tr>
<td></td>
<td>of different Standards. They only need to be included with the</td>
</tr>
<tr>
<td></td>
<td>documentation for Standard 2.4. Committee meeting minutes must include</td>
</tr>
<tr>
<td></td>
<td>attendance records.</td>
</tr>
<tr>
<td></td>
<td><strong>Standard 1</strong></td>
</tr>
<tr>
<td></td>
<td>□ Letter of institutional commitment (1.1)</td>
</tr>
<tr>
<td></td>
<td><strong>Standard 2</strong></td>
</tr>
<tr>
<td></td>
<td>□ MBS Committee meeting minutes (2.4)*</td>
</tr>
<tr>
<td></td>
<td>□ MBS Director privileges/credentials (2.5)</td>
</tr>
<tr>
<td></td>
<td>□ MBS Director job description/contract (2.5)</td>
</tr>
<tr>
<td></td>
<td>□ MBS Coordinator job description/contract (2.6)</td>
</tr>
<tr>
<td></td>
<td>□ MBS Coordinator health care license or registration (2.6)</td>
</tr>
</tbody>
</table>

MBS Coordinator*  
MBSCR
Site Visit Day
Pathway and Protocol Review

- Time to Review Those Binders!
  - Be organized!
  - Have everything ready for review
  - If it isn’t written down, it doesn’t exist.

- Sit with the Site Reviewer
  - Reviewer will confirm compliance as they go
  - Be ready to hand them documentation/bindners or otherwise assist
  - Go in order of the Standards
<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>3:00 PM (30 min.)</td>
<td><strong>Site Reviewer Preparation</strong></td>
<td>Please provide a room for the Site Reviewer to prepare for the Exit Interview. The Site Reviewer will summarize their notes and findings from the site visit before presenting them at the Exit Interview. The MBS Coordinator should consult with the Site Reviewer regarding a start time for the Exit Interview, and notify all attendees.</td>
</tr>
</tbody>
</table>

*Site Reviewer*
Site Visit Day
Site Reviewer Preparation

- Take a breather

- Alert your Exit Interview Attendees
  - 15 minute warning
  - Be on time for the Exit Interview!
  - Make sure your MBS Director is there
  - Invite anyone you want to be there!
  - Definitely someone from the C-suite
  - Prepare any final questions you may have for the Site Reviewer
<table>
<thead>
<tr>
<th>3:30 PM (30 min.)</th>
<th>Exit Interview</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Attendees at the Exit Interview are invited at the discretion of the MBS Committee.</td>
</tr>
<tr>
<td></td>
<td>The Site Reviewer will present their findings from the site visit, including an overview of the day’s events and key discussion topics. The Site Reviewer will highlight the center’s performance relative to the following areas:</td>
</tr>
<tr>
<td></td>
<td>□ Strengths</td>
</tr>
<tr>
<td></td>
<td>□ Opportunities for improvement</td>
</tr>
<tr>
<td></td>
<td>□ Standards non-compliance</td>
</tr>
<tr>
<td></td>
<td>The Site Reviewer will also present their accreditation recommendation.*</td>
</tr>
<tr>
<td></td>
<td>Lastly, the Site Reviewer will address any final questions from the center’s staff.</td>
</tr>
<tr>
<td></td>
<td>The site visit will conclude at the end of the Exit Interview.</td>
</tr>
</tbody>
</table>

MBS Director*  
MBS Coordinator*  
MBSCR*  
Pediatric Medical Advisor* (if applicable)  
Obesity Medicine Director* (if applicable)  
MB Surgeons  
MBS Behavioral Health Provider  
Registered Dietician
Site Visit Day
Exit Interview

- Attend, attend, attend, attend.
  - MBS Committee
  - Integrated team
  - Anyone who cares for MBS patients
  - Executive Level team members
  - QI leaders
  - Anyone else you want in attendance

- Listen
  - Strengths
  - Opportunities for Improvement
  - Standard non-compliance
  - Accreditation recommendation

- Ask
  - If you have any questions, feel free to ask them now
  - Clarity
Site Visit Day
Final Thoughts

- The accreditation recommendation is only that... a recommendation
  - Standards and Verification Subcommittee has final say

- If it’s not on paper it doesn’t exist
  - Missing compliance documentation will *not* be accepted after the site visit ends
    - **DO NOT** send it to the Site Reviewer

- After the site visit, address all questions and concerns to MBSAQIP Staff
  - **DO NOT** ask the Site Reviewer

- The Site Reviewers are data experts, not Data Registry experts
  - [clinicalsupport@mbsaqip.org](mailto:clinicalsupport@mbsaqip.org)

- Complete the Site Visit Experience Survey
  - We want your honest feedback!
Celebrate!

- The site visit is over!
  - Relax
  - Be proud of your accomplishments
  - Congratulate your team
Post Site Visit Timeline

- Site Reviewer submits site visit assessment
  ~ 7 business days following site visit

- MBSAQIP Staff reviews report
  2 Post Site Visit Reviewers assigned
  0-4 weeks

- Post Site Visit Reviewers assess compliance and vote on accreditation status
  1-4 weeks

- Executive Reviewers confirm accreditation status
  With no deficiencies, centers skip this step
  1 week

- MBSAQIP Staff issues Accreditation Report
  2 weeks

- 8-12 weeks for Accreditation Report to be finalized.

- Average turnaround time is 7 weeks.
Additional Questions?

At this time we will answer any questions typed into the questions pane.

We will answer as many questions as possible, time permitting.
Thank You for attending ASK MBSAQIP!

Next ASK MBSAQIP Call:
Thursday, Feb. 13th 2020
at 12pm CST