



**METABOLIC AND BARIATRIC SURGERY
ACCREDITATION AND QUALITY IMPROVEMENT PROGRAM**

Site Visit Savvy 2020

The webinar will begin shortly...



**METABOLIC AND BARIATRIC SURGERY
ACCREDITATION AND QUALITY IMPROVEMENT PROGRAM**

ASK MBSAQIP Agenda

Time (CST)	Agenda Item	Panelist
12:00 Noon	Welcome & Introductions	Paul Jeffers
12:05 – 12:50 PM	Site Visit Savvy	Paul Jeffers
12:50– 1:00 PM	Q & A	Panelist



ASK MBSAQIP House Rules & Technical Tips

Questions

Questions submitted prior to the deadline will be answered first. Questions will be displayed on screen, panelists will answer the question aloud.

Control Panel

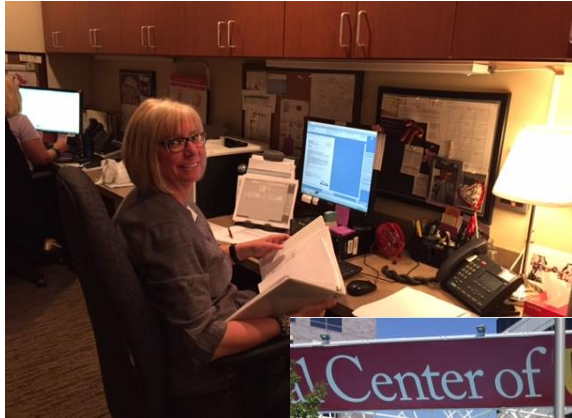
Audio Pane – Use the Audio pane to switch between Telephone and Mic & Speakers. The bottom of the audio pane indicates who is presenting. You are muted by default.

Questions Pane – If you wish to ask a question, click on the question pane on your control panel and type in your question. We will address these questions at the end of the call.

Why is my question not listed?

1. We're not answering write-in questions today!
2. Questions submitted will be answered offline via email.
3. We will answer questions related to site visits at the end of the call, time permitting.
4. If you do not receive an answer to your question, please email us at mbsaqip@facs.org or submit the question to our next call!

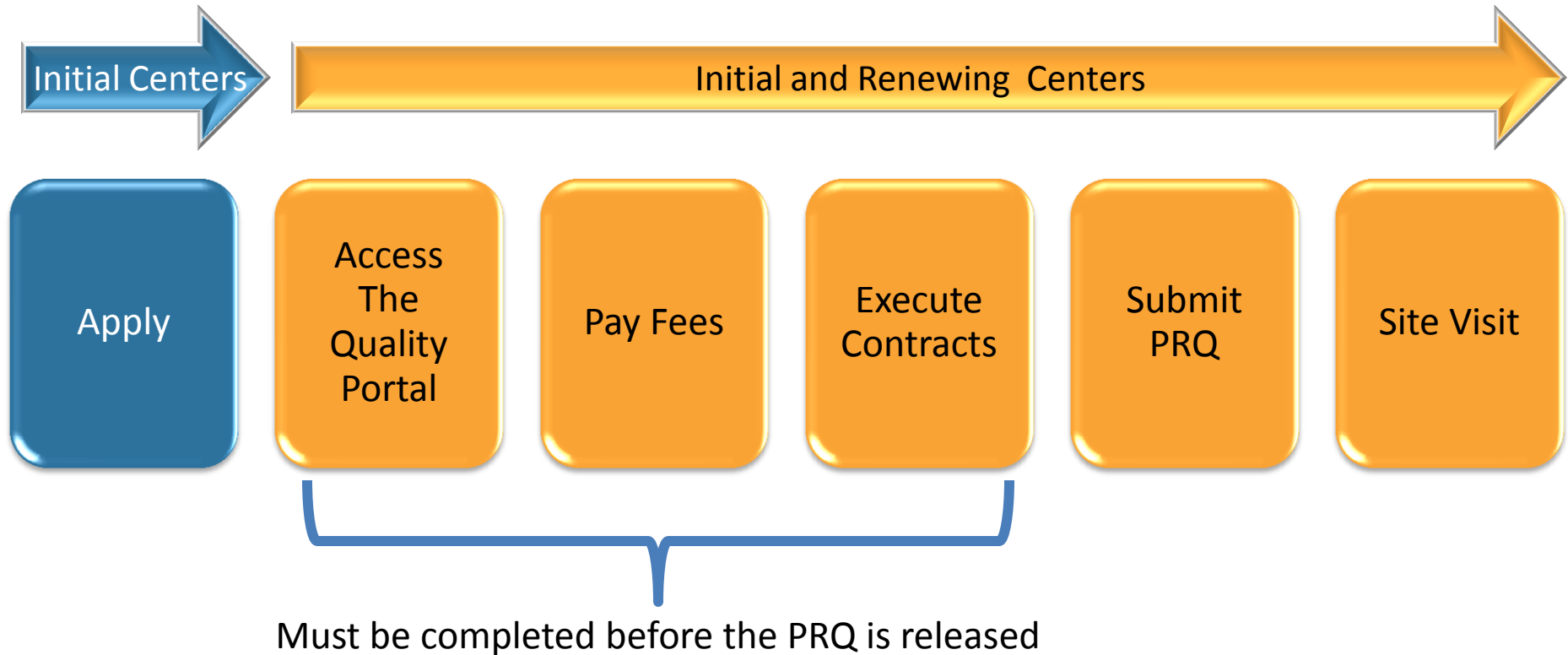
Welcome & Purpose



MBSAQIP[®]

METABOLIC AND BARIATRIC SURGERY
ACCREDITATION AND QUALITY IMPROVEMENT PROGRAM

Accreditation Process Overview



<https://www.facs.org/quality-programs/mbsaqip/apply>

MBSAQIP[®]

METABOLIC AND BARIATRIC SURGERY
ACCREDITATION AND QUALITY IMPROVEMENT PROGRAM



Available/Blackout Dates

MBSAQIP Quality Portal



AMERICAN COLLEGE OF SURGEONS
Inspiring Quality: Highest Standards, Better Outcomes

ACS Home Home Contact Us Log Out

- Site Information
- Site Contacts
- Site Profile
- Schedule Site Visit**
- PRQ
- Site Visit History
- File Sharing
- Resources

Site Visits are scheduled every 3 years to assess compliance with standard and as needed for focus visits. Our records indicate you have an upcoming site visit. Please complete the following information on your site's availability.

Visit Type

Your site visit must occur between

Available

Select Dates Select Date Range

September, 2022

SU	MO	TU	WE	TH	FR	SA
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1

Available:

Program Selection

Ambulatory Surgery Center
Adolescent Center
Comprehensive Center with Adolescent
Comprehensive Center
Data Collection Center (not accredited)
Low Acuity Center
Comprehensive Center with Obesity Medicine Qualifications
Comprehensive Center with Adolescent and Obesity Medicine Qualifications

September, 2022

SU	MO	TU	WE	TH	FR	SA
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1

Blackout:

Please provide any additional comment regarding the site visit. AV staff may contact you directly to assist you with your requests.



METABOLIC AND BARIATRIC SURGERY
ACCREDITATION AND QUALITY IMPROVEMENT PROGRAM

Available/Blackout Dates

MBSAQIP Quality Portal

Available

Select Dates Select Date Range

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Add Date(s)

Available:

Blackout

Select Dates Select Date Range

September, 2022

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Add Date(s)

Blackout:

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MBSAQIP Site Visit Resources

<https://www.facs.org/quality-programs/mbsaqip/resources>

- ✓ MBSAQIP Site Visit Agenda v10.1.19
- ✓ ***NEW*** MBSAQIP Site Visit Agenda Template
- ✓ MBSAQIP Site Visit Complication List 2019
- ✓ 2019 MBSAQIP Standards
 - Read them!

MBSAQIP Site Visit Resources

Site Visit Agenda

- ✓ Your guide for MBSAQIP Site Visits
- ✓ Chart Review Prep
- ✓ Full schedule for the day
- ✓ Require personnel
- ✓ Checklists of required documentation
- ✓ The SVA does NOT replace the Standards Manual

SITE VISIT AGENDA Version 10.1.19

For questions, contact:

Paul Jeffers, MBSAQIP Verification Specialist

pjeffers@facs.org 312-202-5728



All centers preparing for a site visit must complete the MBSAQIP Site Visit Complication List, available using the link below:

[MBSAQIP Site Visit Complication List](#)

This will be a HIPAA-compliant list of the center's metabolic/bariatric surgery complication charts, which will be sent to your assigned Site Reviewer. The Site Reviewer will use this list to determine which charts they will review during the site visit.

Please compile the Complication List using the same data reporting timeframe used to complete the Application Data Template.

Chart Review Preparation:

1. Complete the MBSAQIP Site Visit Complication List, documenting all* complication charts from the following categories:
 - a) All Mortalities within 30 days, 90 days, or 1 year of the operative procedure
 - b) All Reoperations within 30 days of the operative procedure (Do not include interventions)
 - c) All Lengths of Stay longer than 7 days after the operative procedure
 - d) All Transfers to an acute care facility
 - e) All Readmissions within 30 days of the operative procedure
 - f) All IRB cases if applicable
 - g) 10 Sample Cases: The MBS Director and MBS Coordinator must choose ten (10) different metabolic/bariatric surgery sample cases for review. Please choose cases that represent all actively practicing bariatric surgeons, and all primary procedure types performed at the center. Please choose cases with a normal postoperative course.
2. Send the Complication List to your assigned Site Reviewer, and discuss their preference for paper or electronic chart review
3. Prepare all complication charts requested by the Site Reviewer, and the 10 sample cases, for review during the site visit

* Do not list the same complication chart more than once. If a chart falls into more than one complication category, place the chart in the most severe complication category. The complication categories are listed in order of severity. All appropriate complication charts must be documented, including complications that are not related to bariatric surgery.

Chart Preparation:

At minimum, prepare the following documents for each chart. **Tab the chart chronologically by document type.**

- Primary Care Physician History & Physical (H&P), if applicable
- Surgeon H&P
- Initial Surgery Consult
- Operative Notes
- Discharge Summary, Discharge Orders, or equivalent
- 30-Day Post-Operative Follow-Up Notes
- Mortality Documents (ex. death certificate, physician notes, or autopsy report)
- Any additional progress notes which can provide further information regarding the patient's history or clinical course
- Any additional documentation requested by the Site Reviewer

Additional Documentation:

1. The center's 3 most recent Semiannual Reports (SAR) must be available for reference during the Chart Review
 - a. Initial Centers preparing for their first site visit will not have SARs to review
2. The center's Patient Education and Patient Care Pathways (Standards 5.1 and 5.2) must be available during the Chart Review
3. Administrative data file or operative logs to verify 100% case capture in the MBSAQIP Registry, and center volume

Chart Review Preparation

Version 10.1.19



METABOLIC AND BARIATRIC SURGERY
ACCREDITATION AND QUALITY IMPROVEMENT PROGRAM

MBSAQIP Site Visit Resources

Site Visit Agenda Template

✓ **New Resource!!**

✓ **OPTIONAL** customizable Word document template

✓ Personalize the SVA for your center and your site visit

✓ 1 page, easy distribution to staff and relevant team members



MBSAQIP Site Visit Agenda	
Center Name	
Site Visit Date:	Site Visit Date
Meeting Room:	Conference Room/Location
Site Reviewer:	Site Reviewer Name

Time	Agenda Item	Location	Attendees
7:45 – 8:00 AM (15 minutes)	Welcome: Center representatives will meet the Site Reviewer.		MBS Director MBS Coordinator
8:00 – 11:00 AM (3 hours)	Chart Review: The Chart Review must be the first agenda item of the day. Review of bariatric patient charts.		MBS Director MBS Coordinator MBSCR
11:00 – 12:00 PM (1 hour)	Lunch: Lunch meeting with the Site Reviewer and bariatric team.		All bariatric team members
12:00 – 1:30 PM (1.5 hours)	Facility Tour: <ul style="list-style-type: none"> • Bariatric floor • PACU/OR • ED • ICU • Endoscopy • IR • Other areas 		MBS Director MBS Coordinator
1:30 – 2:00 PM (30 minutes) *Interviews may run over 30 minutes	One-on-One Interviews: <ul style="list-style-type: none"> • MBS Director • MBS Coordinator • MBS Clinical Reviewer • Pediatric Medical Advisor* • Obesity Medicine Director* 		MBS Director MBS Coordinator MBSCR PMA* OMD*
2:00 – 3:00 PM (1 hour)	Pathway & Protocol Review: Review of compliance documentation.		MBS Coordinator
3:00 – 3:30 PM (30 minutes)	Exit Interview Preparation : The Site Reviewer will prepare for the Exit Interview.		Site Reviewer Only
3:30 – 4:00 PM (30 minutes)	Exit Interview: The Site Reviewer will present their findings from the site visit.		MBS Director MBS Coordinator MBSCR Facility Leadership



METABOLIC AND BARIATRIC SURGERY
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MBSAQIP Site Visit Resources

Site Visit Complication List

Chart #	Complication Type*	Gender*	Age *	BMI*	Pre-Op Risk Factors*	Surgeon*	Principal Operative Procedure*	P.O.P Month*	P.O.P Year*	Complication Details	Complication Month	Complication Year
1	Mortality < 30 Days	Female	71-80	71-80	o2 Dependent LVAD	Dr. Potter	RnY Gastric Bypass	(02) February	2018	PE on POD 15, patient found down at home.	(02) February	2018
2	Readmission	Male	41-50	41-45		Dr. Potter	Sleeve Gastrectomy	(10) October	2018	N/V	(11) November	2018
3	LOS > 7 Days	Non-Binary	< 18	51-55		Dr. Potter	Band to Sleeve Conversion	(07) July	2019	Unable to progress diet, persistent nausea	(08) August	2019
4	Reoperation	Female	61-64	61-65	o2 Dependent Limited Ambulation	Dr. Potter	Pouch revision and HH repair	(05) May	2019	Staple line leak	(05) May	2019
5	Random Sample	Male	> 80	41-45		Dr. Potter	Sleeve Gastrectomy	(02) February	2018	Random Sample	(02) February	2018
6												

- ✓ HIPAA-compliant list of complications for Chart Review
- ✓ Must be completed and sent to the Site Reviewer in advance
- ✓ Site Reviewer will provide guidance on which cases to prep
- ✓ Discuss paper vs. electronic chart review

Updates

- Unlocked, no more password
- Reduced size, simplified

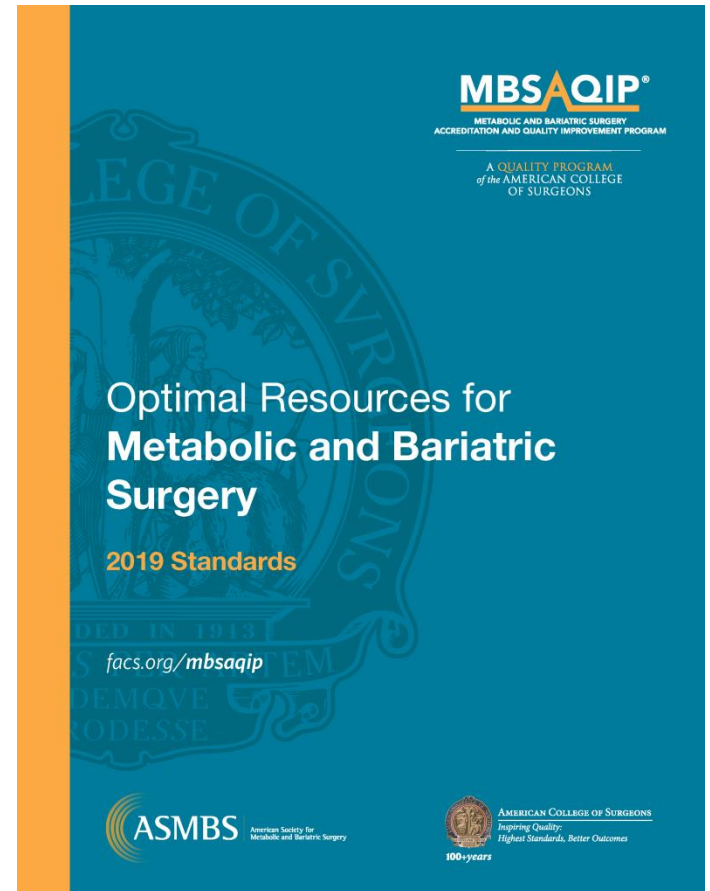


MBSAQIP Site Visit Resources

MBSAQIP Standards 2019

...no, seriously...

Read Them



Site Visit Preparation

Communication

- With your assigned Site Reviewer**
 - Chart Preparation (Further detail later)
 - Meeting time and place
 - Dietary Restrictions/Allergies
 - Adjustments to the site visit agenda – be flexible!
 - Site Reviewer is responsible for travel/lodging**
- With your team**
 - What to expect on the site visit
 - Be prepared to speak to the Site Reviewer, answer questions
 - Call/Alert system for the facility tour
 - Stress importance of attending the lunch:**
 - Integrated health team
 - Participating surgeons
 - Stress importance of attending the exit interview:**
 - This is YOUR time to impact change
- With MBSAQIP**
 - Call or email us any time!



Site Visit Preparation

Facilities

- Clear Your Schedule**
 - MBS Director, MBS Coordinator, MBSCR

- Establish a base of operations (Conference Room/Meeting Room)**
 - Quiet and collaborative space, preferably that locks
 - With Wi-Fi/Internet Access
 - Have IT on standby** 🙌
 - Easy Access to EMR and MBSAQIP Registry
 - Book the room for the whole day!

- Refreshments**
 - It's a long day – supply the energy

- Mock Walk-Through**
 - Facility Tour
 - Give leadership and team members a reminder!
 - Is one of your surgeons a Site Reviewer?**

Site Visit Preparation

Chart Review

Data reporting timeframe:

- ✓ Use the Application Data Template
- ✓ There may be overlap
- ✓ That's Ok!

I. VOLUME AND OUTCOMES DATA

Name of Site:

A. Data Reporting Timeframe

INSTRUCTIONS: Each reporting year will span a full 12 month period (i.e. June 2016 - May 2017) and be contiguous. The center will use 36 months prior to application date as the Reporting Timeframe. Dates provided below will serve as the timeline for all data being reported for the purpose of this application, including procedure volumes, CME, etc. Year Three must reflect the most recent reporting year.

Reporting Timeframe:

Month	Year
January	2020

Application Month and Year:

Please enter the month and year the current application was started.

The reporting timeframe dates will autopopulate based on the application month and year.

Year Three (most recent year)	
Begin	End
<input type="text" value="12/1/2018"/>	<input type="text" value="11/30/2019"/>

Year Two	
Begin	End
<input type="text" value="12/1/2017"/>	<input type="text" value="11/30/2018"/>

Year One	
Begin	End
<input type="text" value="12/1/2016"/>	<input type="text" value="11/30/2017"/>

Site Visit Preparation

Chart Review

- Follow the SVA instructions
- Complete the Complication List
- Send it to the Site Reviewer
- Discuss Paper vs. Electronic review
- Prep the requested charts!
- Organize by complication type
 1. Mortalities (1 year)
 2. Reoperations (30 days)
 3. LOS > 7 days
 4. Transfers
 5. Readmissions (30 days)
 6. IRB Cases
 7. 10 Sample Cases



Site Visit Preparation

Chart Review

Tab your Charts!

- In Chronological Order
- By Document Type

1. Primary Care H&P
2. Surgeon H&P
3. Initial Surgery Consult
4. Operative Notes
5. Discharge Summary
6. 30-Day Post-Operative Follow-Up Notes
7. Mortality Documents
8. Additional progress notes
9. Any additional documentation requested by the Site Reviewer



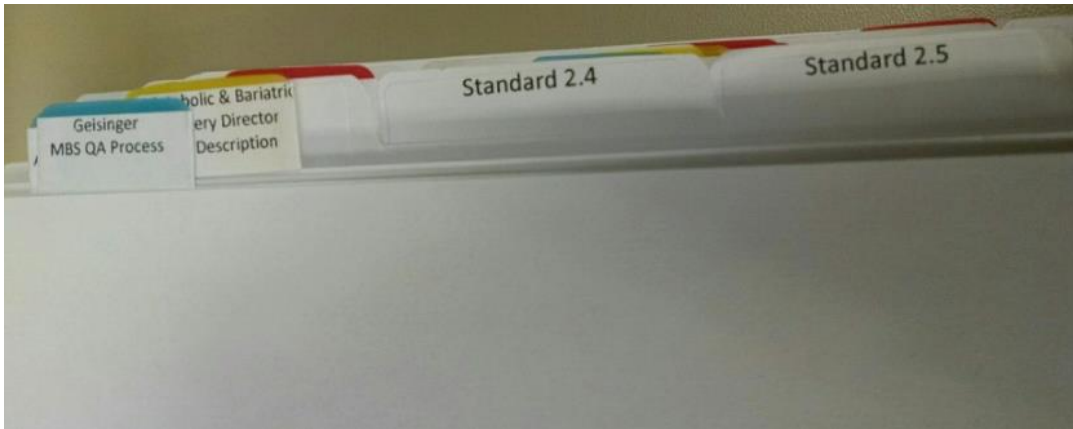
Electronic (EMR) Chart Review

- Practice navigation!

Site Visit Preparation

Pathway and Protocol Review

- The Infamous Binders!**
 - It. Works.
 - Electronic review must be approved by the Site Reviewer**
- Separate by Standards**
 - Organize documentation numerically, following the Standards



2:00 PM (1 hr.)	<p>Pathway & Protocol Review (All Standards)</p> <p>During the Pathway & Protocol Review, the Site Reviewer will evaluate compliance documentation for all Standards applicable to your center's designation level. Please make the following documentation available to the Site Reviewer. Paper or electronic copies are acceptable. Please prepare these documents in binders or electronic folders organized by Standard.</p> <p>*The MBS Committee meeting minutes will confirm compliance with a number of different Standards. They only need to be included with the documentation for Standard 2.4. Committee meeting minutes must include attendance records.</p> <p>Standard 1</p> <ul style="list-style-type: none"> <input type="checkbox"/> Letter of institutional commitment (1.1) <p>Standard 2</p> <ul style="list-style-type: none"> <input type="checkbox"/> MBS Committee meeting minutes (2.4)* <input type="checkbox"/> MBS Director privileges/credentials (2.5) <input type="checkbox"/> MBS Director job description/contract (2.5) <input type="checkbox"/> MBS Coordinator job description/contract (2.6) <input type="checkbox"/> MBS Coordinator health care license or registration (2.6) <input type="checkbox"/> MBSCR job description/contract (2.7) <input type="checkbox"/> Obesity Medicine Director privileges/credentials (2.8) <input type="checkbox"/> Obesity Medicine Director job description/contract (2.8) <p>Standard 3</p> <ul style="list-style-type: none"> <input type="checkbox"/> Health care facility accreditation certificate (3.1) <input type="checkbox"/> Written/electronic system of defining equipment weight limits (3.2) <input type="checkbox"/> Equipment rental/lease agreements (3.2) <input type="checkbox"/> Care pathway for patients who exceed equipment weight limits (3.2) <p>Standard 4</p> <ul style="list-style-type: none"> <input type="checkbox"/> MBS credentialing guidelines (4.1) <input type="checkbox"/> Privileges for all active M/B surgeons and proceduralists (4.1) <input type="checkbox"/> Surgeon Verification: quality meeting attendance (4.2) <input type="checkbox"/> Surgeon Verification: lifetime and annual volume case logs (4.2) 	MBS Coordinator* MBSCR
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Site Visit Day

Welcome

Time	Agenda Item *Designates required participants	Required* and Optional Participants
	<p>All MBSAQIP designation levels are covered by the Site Visit Agenda. You may see Standards and required documentation that does not apply to your center's designation level.</p> <p>Please refer to the Designation Requirements Overview in the MBSAQIP Standards for a full list of applicable Standards for each designation level.</p>	
7:45 AM (15 min.)	<p>Welcome</p> <p>Center representatives welcome the Site Reviewer at a designated meeting location, with brief introductions to begin the site visit.</p> <p>The MBS Director or a member of the facility administration is welcome to provide a brief overview of the bariatric program and/or the facility, but please keep such presentations under 10 minutes in total duration.</p>	<p>MBS Director*</p> <p>MBS Coordinator*</p> <p>MBSCR</p> <p>Administrative Leadership</p>

Site Visit Day

Chart Review

<p>8:00 AM (3 hrs.)</p> <p>The Chart Review <i>must</i> be the first agenda item of the day.</p> <p>The other agenda items may be done in any order to facilitate a more efficient site visit.</p> <p>Changes to the order of events must be approved by the Site Reviewer.</p>	<p>Chart Review (Standards 2.1 – 2.3, 2.7, 4.15, 5.1, 5.2, 5.5, 6.1 – 6.3)</p> <p>Location:</p> <ul style="list-style-type: none"><input type="checkbox"/> Please provide a comfortable meeting room to conduct the chart review<input type="checkbox"/> The room should include internet access and a computer for review of the MBSAQIP Registry and the center’s Electronic Medical Records<input type="checkbox"/> Please assign a staff member proficient and knowledgeable in your EMR to assist with the Chart Review, as needed <p>Recommended Order of Tasks:</p> <ol style="list-style-type: none">1. Review the Semiannual Reports (SAR)2. Review administrative data file/operative logs (annual case volume)3. Review patient and procedure selection criteria4. Review Patient Education and Patient Care Pathways5. Review IRB for any investigational procedures6. Review complication charts: For each chart, the Site Reviewer will review the patient’s preoperative course and overall health, the patient’s clinical course and progression of care, use of standardized order sets, the patient’s postoperative course, adequacy of clinical documentation, and highlight any overall impressions regarding strengths and opportunities for improvement.7. Chart Audit: The Site Reviewer will write a case summary for 10 of the complication charts reviewed. Sample cases will also be used if there are fewer than 10 complication charts.8. Review Sample Cases (as many charts as time permits)9. MBSAQIP Registry Review: The MBSCR and the Site Reviewer will review Registry access, the data collection process, and long-term follow-up.	<p>MBS Director*</p> <p>MBS Coordinator*</p> <p>MBSCR*</p> <p>Staff Member proficient in EMR</p>
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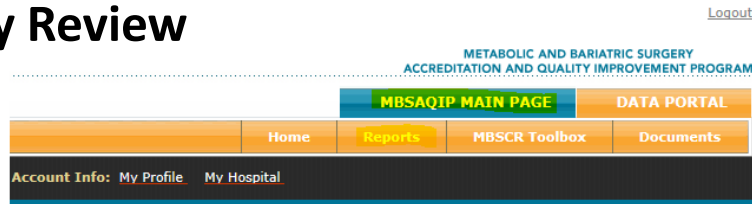
Site Visit Day

Chart Review

- Review the Semiannual Reports (SAR)
- Review administrative data file/operative logs (annual case volume)
- Review patient and procedure selection criteria
- Review Patient Education and Patient Care Pathways
- Review IRB for any investigational procedures

- Review complication charts
- Chart Audit
- Review Sample Cases (as many charts as time permits)

- MBSAQIP Registry Review



Site Visit Day

Lunch

11:00 AM
(1 hr.)

Lunch (Standard 7.2)

This is a lunch meeting with your extended bariatric team and the Site Reviewer. The lunch hour will be led by the Site Reviewer to:

- Address questions or areas for clarification from the chart review
- Address questions or areas for clarification from the center's Pre-Review Questionnaire (PRQ)
- Discuss the center's Quality Improvement (QI) initiatives and methodology for execution
- Address questions or concerns from the center and team members

***All surgeons seeking MBSAQIP Surgeon Verification are required participants for the lunch hour. If a surgeon seeking verification cannot attend this part of the site visit, please contact MBSAQIP.**

MBS Director*
MBS Coordinator*
MBSCR*
Surgeons Seeking Verification*
MB Surgeons*
Pediatric Medical Advisor*
(if applicable)
Obesity Medicine Director*
(if applicable)
Integrated Health Team Providers

Site Visit Day

Lunch

Attend, attend, attend, attend.

- This is YOUR time
- Get those integrated health folks involved! This is THEIR time too.
- Surgeons need to be there
- Surgeons seeking verification must be present – free food!
- Prepare any questions for the Site Reviewer

Have your QI Initiative Ready

- Be ready to discuss!
- Ask your QI/P department about how to present QI initiatives
- Be prepared to have everyone attending speak and share how they serve the bariatric community and your program

Work, but relax too!

- Take a breath
- Have a bite
- Share your work

Site Visit Day

Facility Tour

12:00 PM
(90 min.)

Facility Tour (Standards 3.2, 3.3, 4.4 – 4.12)

The Site Reviewer will tour the center to verify facilities-based compliance measures and ensure that the appropriate infrastructure exists to provide safe care to patients with obesity. The MBS Director and MBS Coordinator will lead the tour. Departmental staff must be available to meet the Site Reviewer, answer questions, and review specific compliance measures.

Inspection: Facilities, Equipment, Furniture, Care Pathways, and Staffing

- Dedicated Bariatric Unit / Patient Rooms
- Pre-Op Care Area, PACU, Operating Room
- Emergency Department
- Critical Care Unit (CCU) / Intensive Care Unit (ICU)
- Endoscopy Department
- Diagnostic and Interventional Radiology Department
- Additional areas where metabolic and bariatric patients are managed

MBS Director*

MBS Coordinator*

MBSCR

MB Surgeons

Pediatric Medical
Advisor
(if applicable)

Obesity Medicine
Director
(if applicable)

Site Visit Day

Facility Tour



You know your facilities the best! Tour schedule is flexible!

- Bariatric Unit / Patient Rooms
- Pre-Op
- OR
- PACU
- Emergency Department
- Critical Care Unit (CCU) / Intensive Care Unit
- Endoscopy
- Interventional Rad
- Additional areas where patients are treated

Site Visit Day

Facility Tour

In ALL Areas of the Facility:

- ✓ SAFE FACILITIES
- ✓ Appropriate seating
- ✓ Appropriate toilets
- ✓ Appropriate equipment
- ✓ Labeling/documentation for weight limits
- ✓ Departmental providers/nurses
- ✓ Bariatric care pathways

Call/page ahead when as you're walking to the next area

Site Visit Day

Facility Tour

❑ Keep the tour group small!

- ✓ Site Reviewer
- ✓ MBS Director
- ✓ MBS Coordinator
- ✓ One other person, maybe.....



Site Visit Day

One-on-One Interviews

<p>1:30 PM (30-60 min.)</p>	<p>One-on-One Interviews (Standards 1.1, 2.5 – 2.8, 4.13)</p> <p>The Site Reviewer will conduct one-on-one interviews, approximately 10 minutes each, to discuss:</p> <ul style="list-style-type: none"><input type="checkbox"/> The individual's role and integration within the bariatric program<input type="checkbox"/> Resource allocation and program needs<input type="checkbox"/> The center's strengths and opportunities for improvement<input type="checkbox"/> Questions or concerns from the individual team members	<p>MBS Director*</p> <p>MBS Coordinator*</p> <p>MBSCR*</p> <p>Pediatric Medical Advisor* (if applicable)</p> <p>Obesity Medicine Director* (if applicable)</p>
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Site Visit Day

One-on-One Interviews

- Ok, this is really YOUR time.**
 - 10 minutes
 - Quiet, private space
 - What do you think your center needs?
 - What do you need?
 - Strengths
 - Opportunities for improvement

- Can other people attend?**

- No. One at a time.
 - MBS Director
 - MBS Coordinator
 - MBSCR
 - PMA (if applicable)
 - OMD (if applicable)



Other team members can request a One-on-One with the Site Reviewer! Ask in advance.

Site Visit Day

Pathway and Protocol Review

2:00 PM (1 hr.)	<p>Pathway & Protocol Review (All Standards)</p> <p>During the Pathway & Protocol Review, the Site Reviewer will evaluate compliance documentation for all Standards applicable to your center's designation level. Please make the following documentation available to the Site Reviewer. Paper or electronic copies are acceptable. Please prepare these documents in binders or electronic folders organized by Standard.</p> <p>*The MBS Committee meeting minutes will confirm compliance with a number of different Standards. They only need to be included with the documentation for Standard 2.4. Committee meeting minutes must include attendance records.</p> <p>Standard 1</p> <ul style="list-style-type: none"><input type="checkbox"/> Letter of institutional commitment (1.1) <p>Standard 2</p> <ul style="list-style-type: none"><input type="checkbox"/> MBS Committee meeting minutes (2.4)*<input type="checkbox"/> MBS Director privileges/credentials (2.5)<input type="checkbox"/> MBS Director job description/contract (2.5)<input type="checkbox"/> MBS Coordinator job description/contract (2.6)<input type="checkbox"/> MBS Coordinator health care license or registration (2.6)	MBS Coordinator* MBSCR
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Site Visit Day

Pathway and Protocol Review



- Time to Review Those Binders!**
 - Be organized!
 - Have everything ready for review
 - If it isn't written down, it doesn't exist.

- Sit with the Site Reviewer**
 - Reviewer will confirm compliance as they go
 - Be ready to hand them documentation/binders or otherwise assist
 - Go in order of the Standards

Site Visit Day

Site Reviewer Preparation

3:00 PM (30 min.)	Site Reviewer Preparation Please provide a room for the Site Reviewer to prepare for the Exit Interview. The Site Reviewer will summarize their notes and findings from the site visit before presenting them at the Exit Interview. The MBS Coordinator should consult with the Site Reviewer regarding a start time for the Exit Interview, and notify all attendees.	Site Reviewer*
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Site Visit Day

Site Reviewer Preparation

- Take a breather**

- Alert your Exit Interview Attendees**
 - 15 minute warning
 - Be on time for the Exit Interview!
 - Make sure your MBS Director is there
 - Invite anyone you want to be there!
 - Definitely someone from the C-suite
 - Prepare any final questions you may have for the Site Reviewer

Site Visit Day

Exit Interview

3:30 PM
(30 min.)

Exit Interview

Attendees at the Exit Interview are invited at the discretion of the MBS Committee.

The Site Reviewer will present their findings from the site visit, including an overview of the day's events and key discussion topics. The Site Reviewer will highlight the center's performance relative to the following areas:

- Strengths
- Opportunities for improvement
- Standards non-compliance

The Site Reviewer will also present their accreditation recommendation.*

Lastly, the Site Reviewer will address any final questions from the center's staff.

The site visit will conclude at the end of the Exit Interview.

MBS Director*
MBS Coordinator*
MBSCR*
**Pediatric Medical
Advisor***
(if applicable)
**Obesity Medicine
Director***
(if applicable)
MB Surgeons
MBS Behavioral
Health Provider
Registered Dietician

Site Visit Day

Exit Interview

Attend, attend, attend, attend.

- MBS Committee
- Integrated team
- Anyone who cares for MBS patients
- Executive Level team members
- QI leaders
- Anyone else you want in attendance

Listen

- Strengths
- Opportunities for Improvement
- Standard non-compliance
- Accreditation recommendation

Ask

- If you have any questions, feel free to ask them now
- Clarity

Site Visit Day

Final Thoughts

- ❑ **The accreditation recommendation is only that... a recommendation**
 - ❑ Standards and Verification Subcommittee has final say

- ❑ **If it's not on paper it doesn't exist**
 - ❑ Missing compliance documentation will **not** be accepted after the site visit ends
 - ❑ **DO NOT send it to the Site Reviewer**

- ❑ **After the site visit, address all questions and concerns to MBSAQIP Staff**
 - ❑ **DO NOT ask the Site Reviewer**

- ❑ **The Site Reviewers are data experts, not Data Registry experts**
 - ❑ clinicalsupport@mbsaqip.org

- ❑ **Complete the Site Visit Experience Survey**
 - ❑ We want your honest feedback!

Celebrate!

- The site visit is over!**
 - Relax
 - Be proud of your accomplishments
 - Congratulate your team



Post Site Visit Timeline



- 8-12 weeks for Accreditation Report to be finalized.
- Average turnaround time is 7 weeks.

Additional Questions?

At this time we will answer any questions typed into the questions pane.

We will answer as many questions as possible, time permitting.

Thank You for attending ASK MBSAQIP!

Standards

Apply

Resources & FAQs

Find a MBSAQIP Center

Ask MBSAQIP

MBSAQIP News

Contact Us

MBSAQIP works to advance safe, high-quality care for bariatric surgical patients through the accreditation of bariatric surgical centers. A bariatric surgical center achieves accreditation following a rigorous review process during which it proves that it can maintain certain physical resources, human resources, and standards of practice. All accredited centers report their outcomes to the MBSAQIP database.

[MBSAQIP Data Registry](#)

[Data Registry Access Request Form](#)

[MBSQR Training and Testing](#)

NEW 2016 Standards >



The MBSAQIP is pleased to present version 2.0 of the standards, *Resources for Optimal Care of the Metabolic and Bariatric Surgery Patient 2016*. The 2016 Standards Manual will become effective **October 2016**, at which time the MBSAQIP will begin verifying compliance with the 2016 Standards.

[Learn more](#)

Ask MBSAQIP >

An informal, monthly webinar series where we invite you to ask MBSAQIP staff and surgeon experts anything you want to know about participating in the MBSAQIP.

Our next call will be **Thursday, June 9, 12:00–1:00 pm CT**.

[Registration](#)

It Starts Today >



A Stanford nurse, a Navy veteran, and a former NFL football player share how a bariatric surgery provided them with a lasting solution to overcome obesity.

[Learn More](#)

Find a Center >

The Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP) accredits inpatient and outpatient bariatric surgery centers in the U.S. and Canada. Find a center near you.

[Find an MBSAQIP Center](#)

Bariatric Surgery Research News >

Obese patients who undergo bariatric surgery have a 57 percent lower rate of mortality than those who do not have surgery, according to researchers from the University of Gothenburg in Sweden. Findings were presented June 2 during the European Obesity Summit.

[Read more](#)

Next ASK MBSAQIP Call:

Thursday, Feb. 13th 2020

at 12pm CST

MBSAQIP®

METABOLIC AND BARIATRIC SURGERY
ACCREDITATION AND QUALITY IMPROVEMENT PROGRAM